



Know Your Numbers!

It is important to know your phone's unique IMEI (International Mobile Equipment Identity) or MEID (Mobile Equipment Identity) number*.

You should take a few seconds to copy your phone's IMEI/MEID number down and email it to yourself (or keep it in a safe place). Having the IMEI/MEID number included on a police report in the event of loss or theft helps us better investigate the incident.

While the procedure varies by phone, we have included some examples below to help you get started.

Dial Method:

Dial * without any spaces from the keypad of your phone, the IMEI/MEID number should then display on the screen. Please note, this will not work for all carriers and on all phones, but it is a simple quick first step you can try.

iPhones/iPads:

Launch your Settings App, and tap on General. Then tap on About, and scroll down to where it shows your IMEI/MEID number. On the newer iPhone5 this number is also engraved on the back of the case near the bottom.

Android Devices:

Launch your Settings App (typically under the Menu) then tap on About the Phone, and tap on Status. This will show your IMEI/MEID number.

Blackberry Devices:

Launch your Options, then Status. This will show your IMEI/MEID number.

* Typically devices using a SIM card (AT&T, Sprint) will have an IMEI number, while CDMA devices (Verizon) will have an MEID number.



HOW TO FIND YOUR IMEI

